

2024-03 - Building Proficiency in Audience Builder

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This is a recording of our live session on March 28, 2024. In this 25-minute webinar, we dive into all things audience builder. We hope you enjoy this session!

Want to learn even more? These articles are deeper dives into what we covered:

- Create an audience of "non-openers" of an email
- How Audience Builder and Complex Audience Builder Work Together to Create Complex Queries
- Audience Building Best Practices

Two clarifications:

- 1. We mistakenly said to add permissions fields as "opt-out fields" -- this was supposed to be "output fields" (which are what you select to be included with your file export).
- 2. In building the second Complex Audience scenario, "Audience B" is actually anyone who *did stay* at the resort in the past year. This is the group we want to suppress (but we mistakenly said that anyone with an arrival date between 1 year ago to today were people who didn't stay...).