## 2024-08 - Support Overview and ESP Deep Dive

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## Power [User] Hour - Ascent360 Support Overview and ESP Deep Dive

This 28-minute training video goes over our Support Offerings and we give you a sneak peak into some highly-requested Email (ESP) topics! Topics covered in this webinar:

- 1. Support overview & knowledge base
- 2. Emergency List Send (Send to a List)
- 3. Opt-out Info / Unsubscribe Form
- 4. Email Settings (Seed List, Test List, From Name, etc)
- 5. Dynamic Content