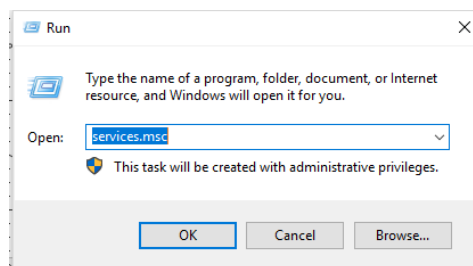
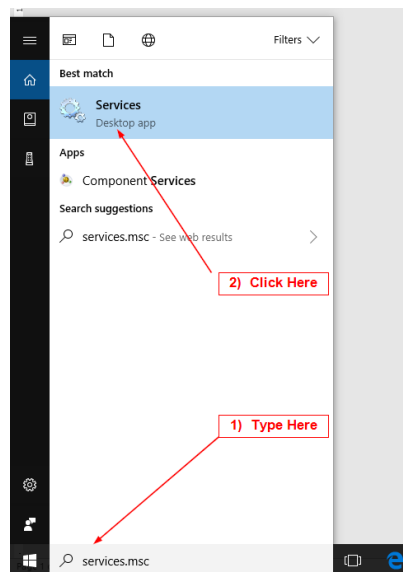


If the Ascent360 Support team requests that you restart your pre-configured Raptor Service, please follow the below process:

1. Go to the computer where the Raptor Service is installed. This would either be by using Remote Desktop Connection or by physically logging into the machine.
2. Open the Services application by typing "services.msc" into either the Cortana Search box or by clicking START/RUN and then typing "services.msc"
3. Right click on 'Ascent360 Raptor Data Service' and click **Restart**



OR



Name	Description	Status	Startup Type	Log On As
ActiveX Installer (AxInstSV)	Provides User Account Control validation for the installation of ActiveX controls from the internet an...		Manual	Local System
AllJoyn Router Service	Routes AllJoyn messages for the local AllJoyn clients. If this service is stopped the AllJoyn clients that...		Manual (Trigger Start)	Local System
Alps HID Monitor Service	Monitor HID device for Alps	Running	Automatic	Local System
App Readiness	Gets apps ready for use the first time a user signs in to this PC and when adding new apps.		Manual	Local System
Application Host Helper Service	Provides administrative services for IIS, for example configuration history and Application Pool acco...	Running	Automatic	Local System
Application Identity	Determines and verifies the identity of an application. Disabling this service will prevent ApplLocker f...		Manual (Trigger Start)	Local System
Application Information	Facilitates the running of interactive applications with additional administrative privileges. If this ser...	Running	Manual (Trigger Start)	Local System
Application Layer Gateway Service	Provides support for 3rd party protocol plug-ins for Internet Connection Sharing		Manual	Local System
Application Management	Processes installation, removal, and enumeration requests for software deployed through Group Poll...	Running	Manual	Local System
AppX Deployment Service (AppXSVC)	Provides infrastructure support for deploying Store applications. This service is started on demand a...	Running	Manual	Local System
Ascent Raptor Service			Manual	Local System
ASP.NET State Service	Provides support for out-of-process session states for ASP.NET. If this service is stopped, out-of-pro...		Manual	Network Service
AssignedAccessManager Service	AssignedAccessManager Service supports kiosk experience in Windows.		Manual (Trigger Start)	Local System
Auto Time Zone Updater	Automatically sets the system time zone.		Disabled	Local System
AVCTP service	This is Audio Video Control Transport Protocol service	Running	Manual (Trigger Start)	Local Service
Background Intelligent Transfer Service	Transfers files in the background using idle network bandwidth. If the service is disabled, then any a...		Manual	Local System
Background Tasks Infrastructure Service	Windows infrastructure service that controls which background tasks can run on the system.	Running	Automatic	Local System
Base Filtering Engine	The Base Filtering Engine (BFE) is a service that manages firewall and Internet Protocol security (IPse...	Running	Automatic	Local System
BitLocker Drive Encryption Service	BDESVC hosts the BitLocker Drive Encryption service. BitLocker Drive Encryption provides secure star...		Manual (Trigger Start)	Local System
Block Level Backup Engine Service	The WBENGINE service is used by Windows Backup to perform backup and recovery operations. If t...		Manual	Local System
Bluetooth Audio Gateway Service	Service supporting the audio gateway role of the Bluetooth Handsfree Profile.		Manual (Trigger Start)	Local System
Bluetooth Support Service	The Bluetooth service supports discovery and association of remote Bluetooth devices. Stopping or ...		Manual (Trigger Start)	Local System